# Equi-Soul – Digital Item Policy

**Last updated: November 2026**

Equi-Soul offers digital resources designed to support personal development, learning and professional growth. These may include ebooks, downloadable workbooks, online courses, educational materials, recordings and other digital products.

By purchasing or accessing a digital item, you agree to the following terms.

## 1. Digital Product Access

Digital products are delivered electronically through the website, email, an online learning platform or another method specified at the time of purchase.

Access instructions will be provided following successful payment or registration.

Some digital products may be available for immediate download, while others may require an account or provide access for a specified period.

Please ensure that your email address and contact information are accurate when placing an order.

## 2. Personal Use and Licensing

Unless otherwise stated, digital purchases are licensed for the personal use of the individual purchaser.

You may not:

- Share login credentials or provide unauthorized access to another person.
- Copy, reproduce, distribute or resell digital materials.
- Upload course materials or downloads to public websites or file-sharing platforms.
- Use Equi-Soul materials to create or sell competing courses, programs or educational resources.
- Remove copyright notices, branding or other ownership information.
- Present Equi-Soul materials as your own work.

A separate written agreement is required for group, organizational, facilitator or commercial use.

## 3. Copyright and Intellectual Property

All digital content, including written materials, workbooks, videos, recordings, presentations, course frameworks, exercises and downloadable resources, remains the intellectual property of Equi-Soul or its respective rights holder.

Purchasing a digital product provides access for the permitted use described at the time of purchase. It does not transfer ownership or copyright.

# 4. Refunds and Exchanges

All digital product sales are generally final once access has been provided or a download has been made available.

Exceptions may apply where:

- The digital item is defective or corrupted.
- Access cannot be provided due to a technical issue that Equi-Soul cannot reasonably resolve.
- The product is materially different from its description.
- A refund or other remedy is required under applicable law.

Please contact us if you experience a problem with your purchase. We will make reasonable efforts to resolve access and technical issues.

# 5. Technical Requirements

You are responsible for having a suitable device, internet connection, software and email access to use your digital purchase.

Equi-Soul is not responsible for access issues caused by your device, internet provider, incompatible software or third-party platforms, although we will make reasonable efforts to assist where possible.

# 6. Online Courses and Programs

Online courses and programs may include lessons, videos, workbooks, live sessions, group discussions, assignments or other learning activities.

Specific course details, access periods, participation expectations and completion requirements will be communicated with the relevant program.

Where access is provided for a limited period, participants are responsible for completing or downloading permitted materials within that period.

# 7. Educational Use and Results

Equi-Soul's digital products are provided for educational and personal-development purposes.

They are not a substitute for medical, psychological, legal, financial or other professional advice.

Individual learning experiences and outcomes will vary. Equi-Soul does not guarantee specific personal, professional or financial results.

## 8. Unauthorized Use

Equi-Soul reserves the right to suspend or revoke access where there is evidence of unauthorized sharing, copying, distribution, resale or other misuse of digital materials.

This does not affect any rights or remedies that cannot legally be excluded.

## 9. Support and Contact

If you have questions about a digital purchase, need assistance accessing your materials or believe an item is defective, please contact:

**Equi-Soul**
Email: equi-soul@outlook.com
Phone: 613-880-9660
Website: https://www.equi-soul.com/